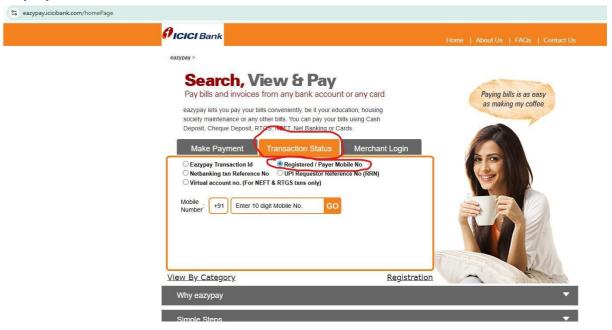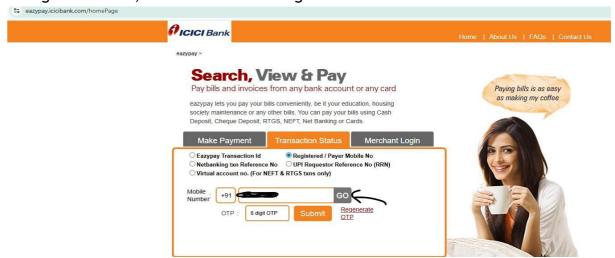# Payment Issue: Money got debited from the Bank Account, but the same is not reflecting on the Admission Portal

Steps to be followed by the candidate:
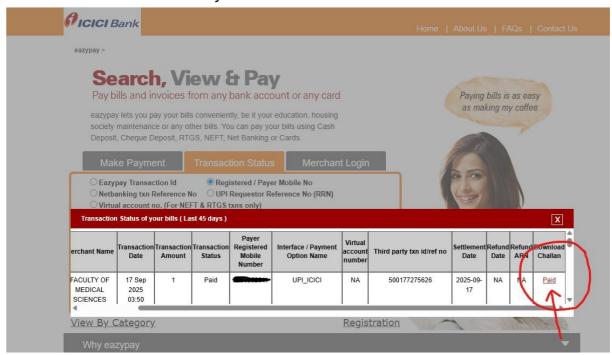
1. Visit ICICI Eazypay site https://eazypay.icicibank.com . The bank page shall get displayed as under:

2. Change default tab from Make Payment to **Transaction Status** as highlighted above. **(Ensure Transaction Status tab is highlighted as Orange)**

3. Choose the option Registered/Payer Mobile No.

4. The page will ask you to **enter your 10 digit Mobile No (the one you have provided during registration at the Admission Portal).** After submission of 10 digit Mobile No, Click the Go button against the same.

5. **The user is then supposed to enter the 6 digit OTP as received on his/her mobile number.** After submission of OTP, user can download the receipts of all the transactions carried out by him/her as below:

6. Click the **Paid link** against the carried-out transaction in order to download the Transaction Status as a PDF file (Unsuccessful Transaction shall have the Download Challan as FAILED, instead of Paid).

7. Once the Transaction Status is downloaded on to your device (mobile/laptop), the user is supposed to **mail the Transaction Status (PDF file) as file attachment** through his/her registered email to the Official mail **mbadmission@commerce.du.ac.in (**with a copy (CC) to manish@ducc.du.ac.in - **No direct mail shall be entertained**) for incorporation of the Transaction Status details in the Admission portal.

8. At last, wish you Good luck and all the best for your admission.